



Technology Services at Residence Life is looking for a qualified student to fill our IT Support Technician position.

Salary Level: \$10.00/hr

Description:

Residence Life provides on campus housing to approximately 7,000 students across 23 residence halls. We strive to help fulfill the mission of the University of Arizona and Student Affairs by bringing students together into a caring community that supports learning and academic success. Technology Services is responsible for providing user support to our more than 600 staff and student employees. As well as building and managing all of the compute infrastructure and custom application development for the department.

Technology Services is seeking students that enjoy solving problems, working with customers, and have a strong technical background. Are you the person your family comes calls on to speed up their laptop, configure the new router, fix the printer or set up their new cell phone? Have you spend time working with Windows, Unix and Mac operating systems? Have you built your own website or scripted away some boring task. Were you always trying to convince your parents to let you take apart that broken or not yet broken electronic device? If you fit any of these descriptions you may be the person we are looking for.

Daily tasks can include:

- Learn and use cutting edge technologies
- Troubleshoot applications
- Recreate customer issues
- Build proof of concept applications
- Apply creativity and technical knowledge to improve workflows
- Collaborate with team members to build utilities and tools for internal use
- Write tutorials, how-to manuals and other technical documentation
- Work directly with customer to solve technical issues

Interested applicants can send their resume to technologyservices@life.arizona.edu